

10A NCAC 71A .0907 REPORT TO THE COMPLAINANT

- (a) The required notice to the complainant may be oral or in writing at the discretion of the complainant and shall be made immediately on completing the evaluation. It shall include a statement of whether or not the report was substantiated and, if so, a statement that the agency is providing continued services.
- (b) Documentation shall be made of when and how the notice is given.
- (c) In order to protect the client's confidentiality, the notice shall not include specific findings of the evaluation.

*History Note: Authority G.S. 143B-153;
Eff. November 1, 1983;
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. May 20, 2017.*