

11 NCAC 18 .0112 CLAIMS PAYMENTS

In order to assure that all valid claims for payments for benefits provided are paid within a reasonable time, the following standards apply:

- (1) Each MEWA shall pay within 30 days of receipt by the MEWA or its administrator, if applicable, all valid claims for benefits.
- (2) If the MEWA requires additional information, the MEWA shall request such additional information in writing within the 30-day period; and upon receipt of the additional information, the claim shall be paid within 30 days of receipt of the additional information.
- (3) If the claim is denied, the MEWA shall provide the reason or reasons for the denial in writing to the claimant and the claimant's health care provider.

History Note: Authority G.S. 58-2-40(1); 58-49-40; 58-49-50;
Eff. July 1, 1992;
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. December 16, 2014.