

11 NCAC 21 .0107 GENERAL ADMINISTRATION

Every TPA shall:

- (1) Establish a governing body that is authorized to set policy for the organization.
- (2) Maintain complete corporate records in a secure and accessible location.
- (3) Employ a management information system that is able to provide information on all areas of the TPA operations.
- (4) Set internal policies and procedures for contract management.

History Note: *Authority G.S. 58-2-40; 58-56-6; 58-56-16; 58-56-51;*
Eff. June 1, 1996.