

11 NCAC 21 .0110 SERVICES TO INSUREDS

(a) Each TPA shall make available to insureds and insurers a written description of its premium collection and claims payment policies and procedures.

(b) Each TPA shall be accessible to insureds and insurers by telephone to respond to inquiries about premium collections and claims payments.

*History Note: Authority G.S. 58-2-40; 58-56-41; 58-56-51;
Eff. June 1, 1996.*